

MEDIA RELEASE

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Further review of the Department of Transport's management of unlawful access to TRELIS

The Corruption and Crime Commission has tabled a report in Parliament, outlining improvements made by the Department of Transport to mitigate serious misconduct risks relating to unlawful access to the Transport Executive and Licensing Information System, known as TRELIS.

The Department of Transport uses TRELIS to facilitate the delivery of vehicle and driver licensing and registration services across the State. Of all the WA government databases, it holds the most personal information about members of the WA public. Unlawful access to TRELIS is a criminal offence and is serious misconduct as defined by the *Corruption, Crime and Misconduct Act 2003* (CCM Act) s 4(c). In 2021, the Commission tabled a thematic review into unlawful access to TRELIS. The review identified concerns with the Department of Transport's management of this serious misconduct risk.

The review made four recommendations to the Department of Transport which included improvements to policies and procedures, implementation of consistent triage and investigation processes, the review of system-generated alerts, and the implementation of memorandums of understanding with all external users of TRELIS.


This report details the actions taken in response to the four recommendations.

In today's report, the Commission acknowledges the Department of Transport has implemented several initiatives to holistically improve the agency culture and awareness of the need to protect the sensitive information held in TRELIS.

While there is always ongoing potential for serious misconduct in the unlawful access of TRELIS, the action taken by the Department of Transport demonstrates a continued commitment to actively manage the associated risks of unauthorised access and demonstrates an increased capacity to prevent serious misconduct.

Read the report [here](#).

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